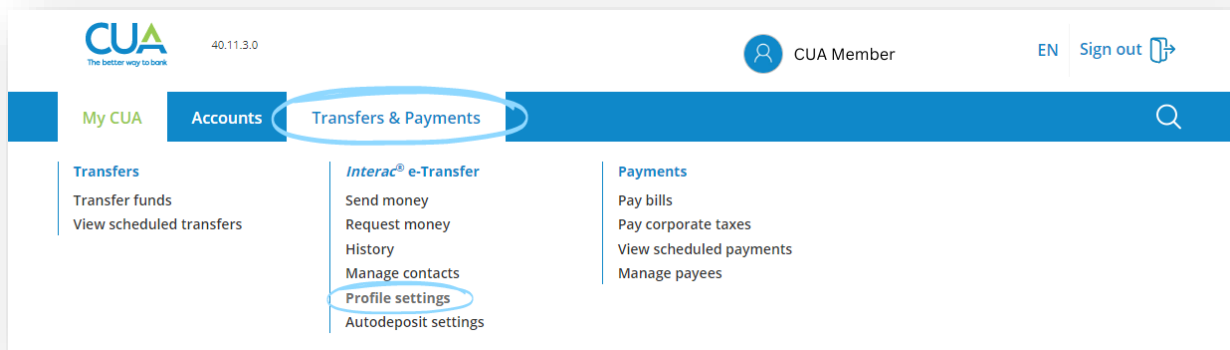


MEMBER WALKTHROUGH GUIDE

GUIDE 9: HOW TO SET UP YOUR *INTERAC* E-TRANSFER PROFILE

1. Once you've set up your new online banking profile, you can begin performing transactions. To use *Interac's*® e-Transfer service, you must first create a profile. Begin by hovering your mouse over the 'Transfers & Payments' tab along the menu bar and select 'Profile Settings' under the '*Interac* e-Transfer' section in the center of the drop-down menu.



2. On the *Interac* 'Profile Settings' page you will see your information is automatically populated in the 'Profile details' box based on your online and mobile banking contact information. **1)** Confirm these details are correct and what you would like associated with your e-Transfer profile. Next, **2)** select your preferred notification method from the dropdown box. **3)** Select 'Continue'.

The screenshot displays the CUA Member Profile Settings page. At the top, the CUA logo and version number (40.11.3.0) are visible on the left, and the user's name (CUA Member) and language (EN) are on the right. The navigation bar includes 'My CUA', 'Accounts', and 'Transfers & Payments'. The main heading is 'Profile Settings' with an 'Interac' logo. Below this, there are tabs for 'Details', 'Confirm', and 'Completed'. The 'Profile details' section contains the following fields:

- Name: CUA Member
- Legal name: CUA Member
- E-mail: member@cua.com
- Mobile phone (optional): Canada +1 (dropdown), (XXX) XXX-XXX (text)
- Notification method: E-mail and mobile phone (dropdown)

The 'Continue' button at the bottom right is highlighted with a blue circle and an arrow. The page is annotated with blue numbers 1, 2, and 3 indicating the steps to follow:

- 1)** A blue bracket groups the Name, Legal name, E-mail, and Mobile phone fields.
- 2)** A blue circle highlights the 'Notification method' dropdown menu.
- 3)** A blue circle highlights the 'Continue' button, with an arrow pointing to it.

The footer text reads: "The Interac® logo is a registered trade-mark of Interac Corp. used under license."

3. Next, confirm your details again. To make changes select 'Back'. To confirm your information is correct, select 'Continue'.

The screenshot shows the CUA Member Profile Settings page. At the top, the CUA logo and version number 40.11.3.0 are on the left, and the user is identified as 'CUA Member' with 'EN' and a 'Sign out' button on the right. A navigation bar contains 'My CUA', 'Accounts', and 'Transfers & Payments'. The main heading is 'Profile Settings' with an INTERAC logo. Below this is a progress indicator with three steps: 'Details', 'Confirm' (which is active), and 'Completed'. A message box says 'Confirm INTERAC profile details'. The 'Profile details' section contains a table with the following information:

Name	CUA Member
Legal name	CUA Member
E-mail	member@cua.com
Mobile phone	(XXX) XXX-XXXX
Notification method	E-mail and mobile phone

Below the table, a note states: 'The *Interac*® logo is a registered trade-mark of *Interac* Corp. used under license.'

At the bottom, there are three buttons: 'Cancel', 'Back', and 'Continue' (which is highlighted in green).

- To authorize these changes, you will be asked to enter a one-time authorization code. You can choose to have this code sent to your email or texted to the mobile number associated with your account. Once you have received your code, enter it in the appropriate box and select 'Continue'.


CUA 40.11.3.0 The better way to bank

CUA Member EN Sign out


My CUA Accounts Transfers & Payments

Profile Settings

Details **Confirm** Completed


 This transaction requires authentication.

Confirmation code

 **E-mail**

An e-mail with the authentication code has been sent to mem****@cua.com. Enter in the code you have received.

If you don't receive the message within 10 minutes, [resend the code](#).

 **Text message**

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Cancel Back **Continue**

5. Congratulations! Your *Interac* profile has been successfully created. You now have the option to print or export the page for your records.

The screenshot shows the CUA Member profile settings page. At the top, the CUA logo and version number (40.11.3.0) are on the left, and the user's name (CUA Member) and language (EN) are on the right. The main navigation bar includes 'My CUA', 'Accounts', and 'Transfers & Payments'. The current page is 'Profile Settings', which includes an 'Interac' logo and a progress indicator showing 'Details', 'Confirm', and 'Completed' steps. A green success banner displays a checkmark icon and the text 'INTERAC profile details successfully saved'. Below this, there are three circular icons: 'Print', 'Export', and 'Navigate to'. The 'Profile details' section contains a table with the following information:

Name	CUA Member
Legal name	CUA Member
E-mail	member@cua.com
Mobile phone	(XXX) XXX-XXXX
Notification method	E-mail and mobile phone

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